

Saving 4,500 Man-Hours For A Leading Dental Care Solutions Provider



Challenges

- ⚠️ Poor visibility on the schedule of doctors hampering the efficiency
- ⚠️ Manual & Inefficient route planning & sequencing impacting SLAs
- ⚠️ Inefficient rescheduling process affecting customer experience

Solutions Implemented

- ✅ Implementation of zone- & skill-based appointment booking
- ✅ Automated capacity management ensures availability of doctors to meet demand
- ✅ Dynamic Route Planning maximizing appointments by doctors
- ✅ Slot management API creating frictionless rescheduling process

The Impact

Dynamic Route
Planning



100%

of the business now
runs on Locus
platform

Driver Companion
App



4500+

man-hours saved with
automated appointment
booking

Delivery Linked
Checkout

Capacity
Management



100K

appointments
booked since
go-live